

**WRITTEN QUESTION TO THE CHIEF MINISTER
BY DEPUTY M.B. ANDREWS OF ST HELIER NORTH
QUESTION SUBMITTED ON MONDAY 24th MARCH 2025
ANSWER TO BE TABLED ON MONDAY 31st MARCH 2025**

Question

“Further to [Written Question 197/2024](#), will the Chief Minister provide an update on the adoption of a framework and supporting policy in relation to the use of Artificial Intelligence (A.I.) technology in the public service, and advise whether consideration has been given to A.I.’s potential for streamlining services and a consequential reduction in administrative roles and, if so, does he consider this will be achievable during 2025, and lead to public sector savings?”

Answer

To support the safe, responsible and effective adoption of Artificial Intelligence across public services, the Government has established an AI Steering Group (AISG) comprising senior representatives from each Government department. The group held its first meeting on 21st February 2025.

The AISG will be supported by five specialist sub-committees, each with a focus on a key area of AI governance, policy, and implementation. These sub-committees have been tasked with developing frameworks and guidance to enable the secure, ethical, and timely introduction of AI technologies within the Government’s technical estate.

The five sub-committees are focused on:

- AI technology policies and standards
- AI communication planning and guidelines
- AI security policies and standards
- AI data protection and information governance guidelines
- AI insights and learnings from other jurisdictions

The AISG met for a second time on 28th March 2025 and approved, in principle, the internal Government of Jersey AI Policy. This sets out clear principles and guidelines to support the responsible use of AI across the public service. In addition to the overarching policy, two draft AI technology standards have been developed and will be presented to the AISG for approval at a future meeting.

It is recognised that AI tools have the potential to streamline services and improve efficiency. The AISG is exploring opportunities to pilot specific technologies where there is a likely benefit.

While the potential of AI is recognised, there are no planned savings associated with the use of AI in 2025.