

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY H.L. JEUNE OF ST. JOHN, ST. LAWRENCE AND TRINITY
QUESTION SUBMITTED ON MONDAY 10th MARCH 2025
ANSWER TO BE TABLED ON MONDAY 17th MARCH 2025**

Question

“Will the Minister advise what changes, if any, have been made to the overnight call out nursing care service (such as the service available through Family Nursing and Homecare) over the last 12 months and explain the reasons for any changes made?”

Answer

An overnight nursing service was piloted between 2021 and 2023 on a waking nights model. Data collected during this period showed that the need for overnight nursing was 1.2 contacts per night on average. This level of activity did not justify a full 24 hour service, so it was proposed to move to an on-call overnight nursing service from January 2024. FNHC, who provided the previous pilot service, were unable to provide an on-call service so HCJ was commissioned to provide it. The new service commenced in March 2024 and was staffed by agency nurses working from the Emergency Department due to the inability to recruit to posts. Overnight cover was provided by JDOC GPs during January and February.

Activity was monitored continually throughout 2024, and declined further to an average of 8 calls per month (March-October 2024). These calls were mainly in relation to end of life care and catheter care. Jersey Hospice Care and FNHC, who deliver this care in normal working hours, have agreed to improve planning and preventative measures to minimise the need for care delivery outside of normal working hours. The JDOC GP service is also available over night. On this basis and considering clinical risk and quality of patient care, HCJ SLT determined that the overnight agency nursing service could safely be ceased. Discussions with JDOC are currently ongoing to determine future arrangements.