

**WRITTEN QUESTION TO THE MINISTER FOR SOCIAL SECURITY
BY DEPUTY L.M.C. DOUBLET OF ST. SAVIOUR
QUESTION SUBMITTED ON MONDAY 13th OCTOBER 2025
ANSWER TO BE TABLED ON MONDAY 20th OCTOBER 2025**

Question

“Will the Minister state –

- (a) the number of households eligible for, but not claiming, Income Support;
- (b) the number of households which have not been resident for 5 years but would otherwise be eligible for Income Support; and
- (c) the number of households which own one property used as the main residence, but which would otherwise be eligible for Income Support if they rented property?”

Answer

The Government does not hold household composition, tenure, income and capital data on all Jersey households and so it is not possible to provide the numbers requested in the three parts of this question.

The Minister is keen to ensure that all individuals are aware of the benefits that they could be entitled to, therefore the Employment, Social Security and Housing Department runs regular campaigns and provides advice and guidance on the support available through Income Support and other benefits. Campaigns include adverts, social media posts and articles and are designed to encourage people who are not claiming benefits to check their eligibility and make an application. Information is provided to a wide range of stakeholder groups who are also encouraged to promote benefits to their clients. Individuals can check their eligibility using an online checker or by booking an appointment, phoning or dropping into Union Street.

While most means tested benefits include a 5 year residency requirement, Registered Employee Support Payments have been available for the past two years to low-income workers who do not meet residency requirements for Income Support. There have been 247 payments this year. The Minister has also initiated additional support to individuals with under 5 years residency who are the victim of domestic abuse. A 13-week period of financial support is available to anyone, regardless of residency, on recommendation from an approved community organisation. Longer term support can also be provided to individuals with at least 3 years’ residency or to a parent and child household with at least one year’s residency.