

**WRITTEN QUESTION TO THE MINISTER FOR SOCIAL SECURITY
BY DEPUTY C.D. CURTIS OF ST. HELIER CENTRAL
QUESTION SUBMITTED ON MONDAY 23rd FEBRUARY 2026
ANSWER TO BE TABLED ON MONDAY 2 MARCH 2026**

Question

“Will the Minister provide detail on what support, if any, is available specifically for Armed Forces Veterans to return to regular employment, and if no such support exists, explain why not?”

Answer

The Employment, Social Security and Housing Department provides dedicated support to veterans returning to Jersey or engaging with the Department for the first time. This service is primarily delivered by an officer who is ex-military and can ensure veterans receive guidance from someone who understands their background and transition challenges.

Initial support focuses on helping individuals navigate administration and providing advice on housing and employment qualification requirements. Over time, the remit has expanded to include veterans who have lived in Jersey for several years, but whose changing circumstances mean they now need financial, employment or related support.

In partnership, Back to Work offer tailored one-to-one employment support, recognising both the valuable skills veterans bring and the unique challenges they may encounter when transitioning into civilian employment. The comprehensive training programme supports veterans at every stage, from preparing or updating CVs to interview preparation and confidence-building workshops. The support is holistic to ensure veterans receive the appropriate specialist guidance as needed. Often, the assistance involves directing individuals to the most appropriate teams, web links and relevant departmental contacts. Where necessary, the veteran support function also provides practical assistance, which may include helping veterans complete application forms and gathering supporting documentation.

The dedicated officer continues to act as a point of contact for anyone who has used this service, providing ongoing guidance and directing people to the right Government services. For those who have been off work because of illness, the Workwell service offers personalised liaison with their employer to help to navigate a smooth and sustained return to work.

Through this blend of guidance, practical support and specialist signposting, the service ensures that armed forces veterans are supported not only in securing employment but also in overcoming any wider barriers they may face.