



States Greffe

Deputy Mary Le Hegarat
Minister for Justice and Home Affairs

BY EMAIL

14th April 2026

Dear Minister,

Introduction of Electronic Travel Authorisations

It is the Panel's understanding that Islanders who hold settled status, but who do not possess British or Irish passports, should not be required to apply for an Electronic Travel Authorisation (ETA) in order to return to the Island. However, in light of recent reports indicating that some Islanders have encountered difficulties with the recognition of their official documentation, the Panel would be grateful if the Minister could clarify the following matters:

1. What preparatory measures were put in place to prevent such issues from arising before the changes in April 2026?
2. What action will the Department take should similar incidents arise in the future?
3. Will the Government offer any financial compensation to individuals who are adversely affected?

The Panel appreciates that this request falls within a relatively short timeframe ahead of the commencement of the electoral candidate nomination period. Nonetheless, given the level of public interest and concern surrounding this matter, the Panel would be grateful if a response could be provided by **17 April 2026**, if possible.

Yours sincerely,

Deputy Catherine Curtis
Chair
Children, Education and Home Affairs Scrutiny Panel