

BY EMAIL

Deputy Hilary Jeune
Chair, Environment, Housing & Infrastructure Scrutiny Panel

12 January 2026

Dear Chair,

Re: Follow-up questions from the Quarterly Public Hearing on 18 December 2025

I am pleased to share the following information in response to the Panel's recent letter:

A written update on the nature, scale and outcomes of the Housing Advice Service's weekly outreach work at HMP La Moye, as officers were unable to provide detail at the hearing.

A Specialist Officer from the Employment, Social Security and Housing's Critical Support team attends HMP La Moye weekly to provide guidance on accommodation matters for individuals approaching their release. This officer also acts as the single point of contact between Employment, Social Security and Housing (ESSH) and the prison, ensuring a coordinated approach to matters such as Income Support, accommodation and employment.

In addition to these regular visits, HAS officers attend the prison as required to manage individual cases and participate in Connect Me events when held on-site. The HAS also participates in multi-agency forums, including Multi-Agency Risk Assessment Conferences (MARAC) and Jersey Multi-Agency Public Protection Arrangements (JMAPPA) meetings, as necessary, to support the effective coordination of accommodation for individuals managed under these arrangements.

The most up-to-date data on the number of individuals experiencing homelessness who have been placed in hotels, average length of stay, and any evidence of transition outcomes.

As of 9 January 2026, 20 individuals are placed in temporary hotel and guest house accommodation, fewer than 10 of whom are prison releases.

The HAS, working closely with partner agencies, has ensured that every individual either has a clear plan in place or is undergoing assessment to secure appropriate accommodation and support arrangements. Fewer than five individuals are awaiting agency assessments.

Of the total, 15 individuals have active social housing applications and will be offered accommodation as suitable properties become available. The remaining five are progressing towards private rental options or accommodation through charitable organisations. The length of time that an individual stays in a hotel will depend on their own bespoke housing needs, and the extent to which they will engage with support services.

The use of hotel and guest house accommodation is a necessary temporary accommodation option, applied only when justified by specific social, welfare or health considerations that prevent individuals from accessing alternative housing, including shelter accommodation.

Whilst always only a temporary housing option, this provision often offers stability during a critical transition period and facilitates engagement with support services in a safe environment before

individuals move to longer-term accommodation. Individuals receive ongoing support from HAS, including regular engagement, guidance and coordination with other agencies to ensure their needs are met and that progress towards a permanent housing solution is maintained.

Yours sincerely,



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