

12 January 2026 - Anonymous 29

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS Ferry Feedback

In the past few years I have made every attempt to avoid Condor and instead flown instead of taking the ferry as a result of several instances of being left stranded in the UK and France due to Condor vessels being out of action.

On a recent trip from Poole and Jersey I found DFDS to be exemplary. Despite rough seas we left on time and arrived early. The boat was comfortable and in good shape. Crew on board were friendly. Price paid for two adults and a car I thought was reasonable and no more expensive than what Condor would charge for the same service.

I have no issue with DFDS and am no longer avoiding ferry travel as a result of their arrival.