

I totally agree with the charge for attending AnE when it's not an accident or an emergency

Having unfortunately spent a lot of time in AnE with my youngest over a period of 20+ years due to an illness that both AnE and ourselves have learned a lot about ...I have sat and listened and seen the people who appear not to be there as an emergency you hear them moaning about the time they have to sit and wait to be seen unfortunately they have no idea what is happening at the back door when ambulances are coming and going and sometimes are back with someone else within an hourthe staff at AnE are always amazing even during covid when we were there quite often they did their job totally professionally under great pressure

The fact that a triage nurse can assess and say whether they need to see a doctor or not is an ideal situations as people just don't realise how AnE actually works when you have an emergency they are there for you.

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