

14 January 2026 - Alistair Le Ruez

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS ferry experience

Overall the new ferry operator experience as a consumer (Jersey-St Malo) is:

More expensive

Less convenient

Slower

Changeable at short notice (operational reasons, not weather)

On an old low quality ship

It is not a step forward in any direction