

16 January 2026 - Anonymous 24

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS feedback

Hello, we own a property in France and travel there regularly what we have noticed is that dfds takes longer due to the dog leg in their route resulting in a much longer journey. We would like to know why they cannot take the same direct route condor did? Also we feel the boat is a down grade to condor and feels very old and the food is below standard when, if available. Staff are friendly and always smiling when apologising for the card machine not working. I cannot believe are government was so naive to sign up for a 20 year contract without checking the issues I've mentioned.