

20 January 2026 - Anonymous 27

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: Cost and quality issues

I am absolutely shocked at the pricing practices that DFDS are operating. Christmas this year was by far the most expensive return crossing we have had in 10 years on the Island. I am now trying to book for February half term to take my two children to their grandparents in Normandy for a weekend. This is going to cost £385 for less than three days away, for one adult and two children plus a normal size car.

Incidentally I compared to Brittany Ferries pricing from Guernsey on the exact same dates. They are are quoting £130 less, with fewer penalties and charges.

That is to say nothing of the second rate ferries and inconvenient timings we now have, plus the increase in journey times (adding an hour extra at sea on a return to St Malo).

We know from the data that this tender decision has been disastrous for tourism, but it is also having a serious negative effect on quality of life in Jersey.