

13 January 2026 - Anonymous 28

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS

I saw a post asking for feedback on the current DFDS service.

Personally, I've found the DFDS service reliable and haven't experienced a notable difference in cost of the actual crossing.

However, I have 2 children and a dog and I don't like to leave my dog in the car. The dog lounge worked well on a crossing from Poole but I think the Portsmouth crossing is too long for most young dogs to be able to just sit still on lead for the entire time. It is disappointing that there is only Portsmouth crossings at the moment and that there are so few dog friendly cabins available - and there are no family friendly dog friendly cabins. Also, the cost of the cabin is almost the same price as the cost of the crossing, but when you are on a long boat overnight there isn't really any alternative to having a cabin when you have children and a dog. I'm fine theoretically with having just one boat, but I think for the overnight boat there needs to be more cabins and they should be substantially cheaper.