

12 January 2026 - Edward Trevor

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS

Dear Scrutiny Panel,

I have a replacement hip on the right to accompany 7 on the left!!! The operation was done by the consultant who has looked after me since 1987.

I had the operation on the 11th December and on the 13th went to The Clavadel, a specialist home for physiotherapy for hips, knees etc. On the 14th the home found my oxygen levels were too low and called in the local doctor who recommended I went to hospital for a check. I was there for 4 days having oxygen and intravenous antibiotics for pneumonia. I then went back to The Clavade, until 22nd December. My wife came over and I was in a wheelchair. I was banned by the consultant from flying for a minimum of 6 weeks.

We came back from Portsmouth on the 23rd. When my wife booked I believe she said she would need help and I contacted Chris Parker and Steve Gardner to tell them my wife would need help with pushing me as we had luggage.

We turned up at Portsmouth and the desk couldn't have been more helpful. The boat was scheduled to be 2 hours late in leaving so Pam was given vouchers for a drink each in the ferry terminal and a meal on the boat. In the end we left about 1.5 hours late. The staff pushed me onto the boat, gave us seats in the side cabin (not sure if Pam had paid for these) and checked from time to time that we were happy. I was still very wobbly on crutches and had to be careful about turning or twisting my hip.

I was pushed off the boat after all the other passengers and then left in the hall to get a taxi as all had gone.

DFDS couldn't have been more helpful and I hope that our appreciation will be recorded.

From previous experience I know that you need to be told that I am happy for this to be made public if you wish with name.

Keep smiling,