

15 January 2026 - Murielle Nicolas

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS travel experience

I have used both Condor to go to France and the UK, and I have also recently used DFDS (with a car) to go to the UK for Christmas. My trip off island was canceled due to the weather, and it was very easy to re-book on an alternative date slightly later.

The journey out was slightly uncomfortable as the ferry was fully booked and we were unable to secure a cabin or reclining seats and sleeping on the floor in the lounge wasn't the best. However, we needed to go when we could. The food served was 100% better than on the Condor and the staff were all pleasant.

On the way back it was travelling by day and the journey was very pleasant. No issue with the food, the staff or the facilities. We had planned for the 8 hours journey and were prepared with our own entertainment.