

16 January 2026 - Peter Job

To: Scrutiny Communications <Scrutiny@gov.je>

Subject: DFDS

I traveled recently on DFDS and booked the pet lounge and pet cabin. I found it to be an excellent service and can't really fault it.

Most of the people I see complaining have either tried to book last minute or the previous service has been cancelled due to weather, in which case the service is overloaded.

Considering the short time DFDS had to get the service up and running I think they have done well in 2025